



customer guide to cabinetry



product awareness & cabinet care



customer guide to cabinetry

Thank you for selecting our cabinetry for your home. It's a decision which adds beauty, style and function to your home.

This customer guide to cabinetry contains important information, and we recommend that you retain it for future reference. In it, you will find...

- product awareness
- warranty details
- complete care and cleaning information

to help your Wellborn Forest product maintain its beauty and performance for years to come.



*Thank you &
Congratulations*

beauty of wood

Every tree is different. So every cabinet will be different. Your selection is a natural product that contains unique variations and characteristics, such as:

Varying grain patterns and color - Grain patterns are as individual as a fingerprint and can vary not only within a species but within an individual tree. Even colors are distinctive, as different trees of the same species are affected by different growing conditions.

Aging - It is natural for wood to age and that aging may lead to dramatic color changes. The color changes will vary by wood species, stain color, and light exposure. This is noticeable on light clear finishes, particularly on Maple and Cherry. Those finishes will change substantially in the first three to six months.

Different species of wood age in different ways, such as:

- Oak becomes more yellow-brown
- Maple turns from white to a honey-yellow color
- Cherry becomes darker with brown-orange tones

Therefore, consider the impact of aging when replacing or adding new cabinets to an older kitchen. You may want to request a color match for darker finishes. However, since every piece of wood is unique, there will still be color and grain differences.

All of these variations make each Wellborn Forest cabinet an original, one-of-a-kind piece of art. Please consider this as you care for your cabinets.



oak

Red Oak is a dense, heavy wood that is very hard, with an open grain pattern and textured surface. Many characteristics show, including mineral streaks, ray flecks, and pin or closed knots. Red Oak ranges in color from white and cream to a warm, pale brown, tinted with red.



maple

Maple is a close-grain, very hard, fine-textured, tough and strong wood. It is predominately white to creamy-white in color, but occasionally contains subtle streaks of reddish brown tones that accent its look. Usually straight-grained and sometimes found with highly figured bird's-eye or burl grain. Mineral streaks are common in maple and appear darker when stained.



cherry

Cherry is a tight, close-grained wood that can contain pin knots, mineral streaking, and curly graining. These natural variations in the wood add character and personality to cherry's true beauty. Cherry is characterized by its red undertones, but may vary in color from white to a deep, rich brown. With age, the finish on cherry cabinets will slowly mellow to a rich, darker tone.



rustic wood characteristics

Rustic wood will have character marks such as open knots, holes up to nickel size, worm holes mineral streaks, pitch pockets, bird's eye or bark pockets. These characteristics will vary from wood species, color as well as size, shape, and form depending upon the age of the tree. Part of the charm of rustic wood is that no two doors are exactly the same. Since naturally made, the amount of variations and the type of variations are random and will vary from door to door.

What will have rustic characteristics:

The rustic features are on the center panels of the doors and the drawer fronts, but may not appear on the stiles and rails. Cabinet face frames, end panels, cabinet interiors, accessories such as wood hoods, fillers, and moldings will not feature rustic characteristics, but will be the same matching clear hardwood species.

Available door styles:

Artisan and Retreat are the only door styles available with the rustic characteristics. The doors and drawer fronts featuring rustic characteristics will vary from piece to piece, so it is important to recognize not every piece will contain the same degree of rustic appearance.

Available finishes:

- stains
- glazes (excluding sugar glaze)
- mediterranean stains only



Artisan Oak
Golden Villa



Artisan Maple
Golden Villa



Artisan Cherry
Golden Villa



Retreat Oak
Chateau



Retreat Maple
Spice



Retreat Cherry
Honey



Care & Cleaning

From regular dusting to cleaning smudges and spills, you can help maintain the beauty of your cabinets by following these guidelines.

Cleaning Guidelines

Clean all surfaces frequently with a soft, water-dampened cloth, wiping with the grain. If more thorough cleaning is required, please use a fresh solution of mild hand dishwashing liquid mixed with warm water, or you may clean with Murphy® Oil Soap that is designed to be used on wood cabinets. After cleaning, wipe all surfaces with a clean, damp cloth. Dry immediately using another soft, clean cloth.

Cleaning Products to Avoid

The following cleaning products are to be avoided as damage may occur:

- Harsh detergents, strong soaps, abrasive cleaning products, scouring powder, scouring pads, steel wool or self polishing waxes.
- Sponges or dish cloths. They may contain particles that could scratch your cabinets, or they may contain food and oil residue or harsh cleaning solutions.
- Solvent-base or petroleum-base products such as mineral spirits, nail polish removers or paint thinners.
- Ammonia and Bleach, or cleaning products that contain ammonia and bleach.

regular dusting

Use a clean, soft lint-free cotton cloth for regular dusting.

Packaged dusting sheets are not required or recommended. Do not use pre-moistened dusting sheets, and do not use aerosol products made for dusting.

waxing and polishing

Waxing is not required or recommended. Wax build-up will leave a residue and cause a hazy, streaky or yellowed appearance that is difficult to remove.

cleaning thermofoil doors and cabinets

Periodically clean the surface using a soft, dampened cloth. Most non-abrasive cleaners are ideal for these surfaces. Tough stains may be cleaned using a soft cloth dampened with a mild type cleanser. However, cleaners with acetone, ethyl alcohol or mineral oils should not be used. Do not wax or polish these surfaces.

cleaning glass doors

Extra care is required when cleaning glass doors. Spray an ammonia-free glass cleaner on a clean, soft lint-free cloth or paper towel. Do not spray cleaner directly on the glass. It could seep behind the window dividers and cause damage.

cleaning aluminum doors

Clean door frame with a soft damp cloth to protect from scratching. Do not use anything abrasive on metal or glass. Do not spray cleaning solution on doors, always apply solution to cloth first when cleaning doors.

Care Tip

If a spill occurs, clean and dry immediately. Left unattended, a spill can soak through the wood surface and cause permanent discoloration or damage to your cabinet's finish.

Excess moisture can damage any cabinet finish. With all cabinets, take a little extra care on bottom edges of base cabinets and base cabinet doors where invisible moisture often collects. Keep these surfaces dry.



cabinets & their environment

direct sunlight

Exposure to direct sunlight tends to darken the color of natural wood products. Sunlight can also fade painted wood surfaces, and thermofoil surfaces. Consider draperies or blinds to shield your cabinets from direct sunlight.

excess water

Excess moisture is one of the worst enemies of any finish. Sink, range, dishwasher, oven and baseboard areas are most susceptible to this. Promptly remove water spills and excess moisture from cabinets.

smoke & grease

Smoke and grease can form a hard film over time, dulling the finish. Routine cleaning will help prevent long term damage from smoke and grease.

self cleaning ovens

The heat generated when using an oven's self cleaning feature is much greater than during normal cooking. If this heat escapes from the oven, it can damage your cabinets. Minimize the risk of cabinet damage by removing cabinet doors and drawers nearest the oven before using its self cleaning feature.

extremes in temperature and moisture

Humid environments - Cabinets exposed to high humidity levels will absorb excessive moisture and therefore expand or swell. This means that joints, scratches and other imperfections may become more pronounced and visible. If cabinets are exposed to humid conditions for a prolonged period of time, they may not return to their normal condition once the atmospheric conditions become more stable.

Arid or dry environments - Moisture in the wood has been absorbed by the environment causing the wood to dry. Shrinkage of wood can cause joints to open and become more pronounced and magnify any scratches and other imperfections even though the product has a stain, sealer coat, and top coat applied. Cabinets exposed to arid environments for a shortened period of time may regain moisture and return to their normal condition in the appropriate atmospheric conditions.

repairing your cabinetry

No matter how careful you are, there may be some occasions in which your cabinets receive nicks or scratches. These mishaps can be easily fixed.

touch up kit (TUK)

Most scratches can be touched up by using a Touch Up Kit (TUK) which includes a crayon, a touch up marker to match the cabinet's finish, scraper blade and 1 buffing pad. The TUK is available through Wellborn Forest dealers. Touch up kits are available in all finishes including white and can be used for minor repairs. Touch Up Kits for Brushed Glazes do not include a brush due to the specialized technique. More substantial repairs may require professional attention.

scratches and scrapes

Touch Up Markers - use to add or alter color to a worn edge, a gouge or to color a scratch.

- Buff the damaged and surrounding area with the buffing pad to help clean and restore surface to its' original luster.
- Shake touch up marker before using.
- To start flow, press pen and nib down until wet on scrap surface.
- Apply with light, even strokes. Use a clean cloth to blend. Allow two minutes to dry.

Crayons - use to fill small cosmetic defects like nail holes, nicks, gouges or small scratches.

- Apply the crayon with an even back and forth motion to completely fill in the damaged area. (Hint: For an easier application, you may heat the crayon in the microwave for a few seconds to soften.)
- Gently remove excess crayon by either A) Rubbing over the treated area with a clean cloth until level or B) Lightly scrape over the excess stick with a plastic card.
- Gently buff the area with a clean cloth to remove any remaining residue.
- If the treated area is a little light in color, then a touch-up marker can be used to alter the color.



Wellborn Forest Inc. warrants its products to the original consumer purchaser to be free from defects in material and workmanship under normal residential use for the lifetime of the original consumer purchaser. This warranty is non-transferrable.

During this warranty period, Wellborn Forest will repair or replace, at our discretion, any cabinet or its component which proves to be defective in material and/or workmanship under normal installation, use and service. This warranty is limited to the replacement of defective parts and does not include service, labor, or transportation charges related to the removal or installation of defective parts. In addition, this warranty does not include labor or damage related to improper installation, storage, misuse or neglect.

This warranty shall not apply to Wellborn Forest cabinetry or parts that have been subjected to alteration, modification, accident, damage in transit, abnormal use, extreme temperature, moisture levels, or abrasive cleaning chemicals. Cabinet integrity is limited to the Kitchen Cabinet Manufacturers Association testing and certification standards which comply with the American National Standards Institute #A161.1-2000.

This warranty does not apply to any products used or installed in conjunction with Wellborn Forest cabinets such as plumbing fixtures, counter tops, or appliances. Use of Wellborn Forest cabinetry or parts contrary to instructions furnished by Wellborn Forest will void this warranty.

This warranty does not apply to the Wellborn Forest Special Order Programs. The following items are considered "Special Order":

- Decorative Hardware •Promotional Items •Aluminum Doors •Decorative Glass Program •LED Lighting

To obtain service under this warranty, please contact the business from whom you purchased this product. A copy of the original purchaser's dated receipt must be submitted with all claims to preserve the rights under this warranty. Wellborn Forest reserves the right to inspect the claimed defective cabinets to require that the replacements will be invoiced upon shipment and credit issued upon the return and inspection of defective product.

Special considerations:

- Doors that are warped 1/4" or less must be allowed to hang through two (2) season (ex. Spring, Summer) before replacement will be made. Typically, the door will return to its normal flat position after conditioning to its environment. Prior to requesting a replacement, please be sure that the problem is not an installation deficiency.
- Finish deviations must be inspected by an authorized Wellborn Forest representative. Determination will be made following the inspection whether to repair in the field or to return the product to the factory for refinishing or replacement. No field repair may be made without approval from Wellborn Forest.
- Stain variations: Since no two trees are the same, wood is a unique material with natural variations in grain, texture, and color. These variations may also cause considerable differences between old samples and new cabinets. Please Note: Newly produced cabinets will never be the same color as aged samples or cabinets.

No dealer or agent of Wellborn Forest has any authority to change or enlarge the above warranty or Wellborn Forest's responsibility.

The Warranty statements contained in this limited warranty set forth the only express warranties extended by Wellborn Forest for the cabinets. In lieu of all other warranties, the provisions of the warranty shall constitute the entire liability of Wellborn Forest and the property owner's exclusive remedy for breach of the warranty. Wellborn Forest shall not be liable to the property owner for incidental or consequential damages for breach of an express or implied warranty on the cabinets.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.



FRONT COVER PHOTO: WYNDHAM MAPLE CASHMERE
BACK COVER: TOP- HARTFORD MAPLE ANTIGUA CREAM & BELLA VERDE,
BOTTOM LEFT- CHISWICK MAPLE ADRIATIC, BOTTOM RIGHT- WYNDHAM MAPLE MOROCCO



2212 Airport Blvd • Alexander City, AL 35010 • 800.846.2562 • wellbornforest.com • MKT025-0313

Actual product may vary from those shown in this catalog. We recommend you view an actual sample for wood grain and finish representation.
Wellborn Forest reserves the right to change or modify cabinets as part of its ongoing product development.