

UNITED STATES GYPSUM COMPANY LIMITED WARRANTY

The following Limited Warranty applies to products manufactured and sold by United States Gypsum Company that are used in the United States and NOT covered by a product-specific warranty at the time of the order acknowledgement for such product. For products that are covered by a product-specific warranty, that specific warranty applies to your purchase and not this Limited Warranty. To find out if a product is covered by a product-specific warranty, please visit <u>USG Warranty Page</u>, or <u>www.usg.com</u> and search for "warranty" or the product name.

What is Covered? United States Gypsum Company warrants that all products manufactured by it are free from defects in material and workmanship at the time of manufacture. This Limited Warranty extends to the entity that purchased the products directly from United States Gypsum Company, dealers that sold the products in their original packaging, the contractor that first installed the products, and the owner of the building in which the products were originally installed.

What Will United States Gypsum Company Do? United States Gypsum Company's liability is expressly limited to the replacement (in the form originally shipped) of products not complying with this Limited Warranty, or, at our election, to the repayment of, or crediting the warranty holder with, an amount equal to the purchase price of such products. This limitation applies whether claims are for breach of warranty or negligence.

What is the Period of Coverage? This Limited Warranty runs from the date of purchase up to thirty (30) days from the date the claimed defect was discovered or by reasonable inspection should have been discovered. Your written warranty claim must be brought within that period and should include a brief description of the problem, photographs if available, and any sales receipts, invoices or other information indicating the date of purchase and installation. Please send this information to:

United States Gypsum Company Department 143-008 550 West Adams Street Chicago, Il 60661

Or email to: warranty@usg.com

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¹ Except to the extent directly inconsistent with this Limited Warranty, United States Gypsum Company's terms and conditions of sale to the direct buyer, including without limitation, any arbitration provision, shall apply to all claims made by the direct buyer under this Limited Warranty.

What is Not Covered? United States Gypsum Company shall not be liable under this Limited Warranty if any loss or damage was caused by improper application, storage, or use of the products, or if the products were not applied and used according to United States Gypsum Company's current printed directions and specifications, free copies of which are available on www.usg.com.

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THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS WHICH MAY VARY BY JURISDICTION.